

Return & Refund Policy

Thanks for shopping at Turnkey interior Design LLC online store.
If you are not entirely satisfied with your purchase, we're here to help.

For an exchange or refund, you can return your products within 2 days, Simply return the unopened items and please return them with proof of purchase.

If the returns criteria are not met fully, we may refuse the return.

This policy is in addition to your statutory rights.

What you will need

Your receipt and the item's original packaging are required for all returns and exchanges. We issue refunds through the same method of payment as the original payment (e.g. credit card purchases will be credited to the original credit card account).

Purchases that are not refundable / exchangeable

- Assembled / disassembled items
- Open sofas
- Used / Open bedding (i.e. bed linens, duvets, pillows and pillow-tops)
- Any mattress or stuffed and upholstered products without a law label
- Made-to-measure items (i.e. custom countertops)
- Products that have been modified, altered or washed
- Sale Products.
- At any time, Turnkey interior Design reserves the right to refuse a return or exchange, and we may ask for picture identification. Please contact us for more details.

Online shopping Returns & refund

If you are not entirely satisfied with your purchase, simply return the unopened item within 2 days with your receipt. We will refund the price you paid for the goods and credit the refund amount to your credit/account that you made payment with.

We will not refund any delivery and assembly costs you have paid in case you requested to return goods already delivered to your home. And based on our evaluation of item condition we will refund the product value.

At any time, Turnkey interior Design reserves the right to refuse a return or exchange, and we may ask for picture identification. Please contact us for more details

Contact Us If you have any questions on how to return your item to us,

contact us by Email: info@turnkeydecoration.com